160 Maidenhair Ct. San Ramon, CA. 94582 March 2, 2010

Google Inc. Attn: Corporate Secretary Ms. Katherine Stephens <u>kastephens@google.com</u> Mr. Bob Boorstin <u>rboorstin@google.com</u> 1600 Amphitheatre Parkway Mountain View, CA 94043

Dear Ladies and Gentlemen,

Thank you for contacting me. I am very glad to have a constructive conversation with you. Your February 25, 2010 fax is very sincere too. I appreciate that you understand I am doing this is to help the company with my unique background, knowledge and experience. With mutual understanding and respect, I did have mutually satisfactory result with some companies (such as with Chevron last month).

Especially given what has occurred with Google and the Chinese Government's cyber attacks a few weeks ago, Google has placed itself in a very strong position with respect to its human rights policies regarding use of and access to the Internet, particularly in China. I agree that Google has led the industry in this regard, making Google the least effective target for criticism from the American public (of which I am a new citizen), the oppressed Chinese people (I was deprived of my Chinese citizenship for my criticism of the Tiananmen Massacre in 1989), and from shareholders (I converted my mutual funds to strategically important companies' shares for the purpose to communicate with and help the corporate world for their China human rights policy). I would especially mention two companies I have dealt with for years without any meaningful result: Yahoo and Cisco obviously are violating U.S. laws and human being's ethical standards and are committing crimes against the Chinese people. At the time I am writing this letter to you, I am also preparing a shareholder's proposal to Cisco after the Cisco hearing today in the Senate.

Nevertheless, I, and other Google shareholders concerned about how U.S. Internet companies are facilitating and supporting Internet human rights abuses in China and by other highly repressive governments, certainly applaud your efforts to combat these policies. We agree that you have taken important steps to confront these issues and to try to assure free expression and free

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use on the Internet, and we firmly support the strong and forward looking stance you have taken. Especially important and worthy of praise is your announcement that Google would be reconsidering doing business in China if the highly repressive and intrusive cyber policies continue.

These are exactly the reasons why resolutions and policies such as the ones that are encompassed in my proposed shareholder submission should be embraced and endorsed by the company, instead of being opposed on an official basis as you have suggested you would be doing. My shareholder proposal is entirely consistent with, and supportive of, the approaches and policies that you suggest you are following regarding the impact of Google's activities on human rights in China, and should be part of the steps the Company takes to deal with these issues in an effective and comprehensive way. In this regard, the Global Network Initiative Code of Conduct effort that you helped to lead and that your response refers to, while it provides an important general policy and framework for encouraging U.S. Internet companies to consider the human rights impacts of their marketing and sales policies abroad in a more meaningful and ethical way, does not provide the detail and the enforcement mechanisms that are necessary to make this general policy effective. Many specific policies and initiatives need to be developed and implemented that would give teeth to the general principle embodied in the GNI Code of Conduct. My shareholders' resolution should be considered one additional step in that direction, and for that reasons deserves your support, instead of your official opposition.

I hope you will reconsider your position on my proposed resolution. You can be assured that I and other Google shareholders of conscience will continue to support your policies and efforts aimed at dealing with the major challenges to human rights presented by the Chinese Government, and promoting greater social responsibility and awareness by U.S. companies doing business in countries with highly repressive governments.

Should you have any questions, please contact me at 925-804-6150 or zhao@h-china.org.

Yours truly,

Jing Zheo

Jing Zhao

President of US-Japan-China Comparative Policy Research Institute Secretary of Humanitarian China